New Circles
CLOTHING · CONNECTION · COMMUNITY





# RETAIL AND CUSTOMER SERVICE TRAINING

This 8-week, full-time training program is designed to build strong foundational skills for customer service and retail roles. Through hands-on learning, participants develop essential employability skills such as communication, teamwork, problem-solving, and self-confidence.

### What You'll Learn

- Customer service and sales techniques
- Visual merchandising fundamentals
- Health and safety practices
- Loss prevention awareness
- Communication skills
- Teamwork and collaboration
- Problem-solving strategies
- Self-confidence and workplace professionalism

### What You'll Leave With

- Hands-on retail experience
- Paid internship hours
- Job-ready customer service skills
- Increased confidence in the workplace
- Strong foundation for retail and service careers

### Program Details

*This program is offered in April, September, and February.*

**Duration:** 8 weeks + 80 hours of paid internship for eligible participants

**Format:** Hybrid (Zoom)

**Location:** 44 Mobile Drive, Toronto, ON

REGISTER NOW

**Program Funders:**

The Caring Foundation

PVH

Calvin Klein
TOMMY HILFIGER

**Training Partner:**

CENTENNIAL COLLEGE

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Charitable Registration Number 8673 3673 RR0001